

College of Nursing Managed Print Services Solution

MPS or Managed Print Services is a service offered by an external provider, Ricoh, to analyze and manage document output devices to reduce the total cost of ownership (including expenses for supplies, maintenance, and energy) and improve efficiency and productivity within the university.

MPS includes:

- Equipment, toner supplies, preventive maintenance, parts and repair
- Guaranteed service level response times
- Detailed account usage and simplified billing utilizing a cost per page model
- Equipment upscaling and downscaling flexibility
- Ease of managing contract terms and condition
- The college of nursing additionally uses Pharos secure print which requires a university security issued badge to print from any printer.

Support and setup:

- Any person in the college of nursing needing to print should open a ticket with the CONIT department. You may open a ticket by simply emailing consysaid@gmail.com A representative will contact you to obtain the required badge information needed.
- For hardware support on any of the managed print devices that require a badge to print you may email consysaid@gmail.com and report what the issue is with the device.

Location of printers within the CON:

- 1 black and white printer located in 202 office suite
- 1 black and white printer located on 3rd floor in office supply area
- 2 color printers located in room 320 (mail room)
- 1 black and white printer located on 4th floor
- 1 color and 1 black and white located on north end of 5th floor